

THE LEARNING DEVELOPMENT GROUP

Introduction

The General Education and Training Certificate: Hygiene and Cleaning, level 1, is an occupational qualification aimed at individuals working in hygiene and cleaning services.

The programme focuses on developing the skills and competencies needed to offer quality service and professionalism in a range of cleaning positions across industries. It covers the importance of a healthy lifestyle and environment, cleaning principles to offer world class standards, practical cleaning of general areas, floors and ablutions and environmental awareness when cleaning.

The qualification consists of compulsory Core and Fundamental unit standards and two elective pathways from which to select.

The GETC is the first in a learning pathway and offers articulation into other related fields as well as entry to level 2 qualifications in cleaning services and allied industries.

Target Audience

This qualification is suitable for individuals who are currently working in or who wish to work in the broad cleaning industry as cleaners, team leaders, supervisors, relief staff or entrepreneurs in their own cleaning businesses.

Laundry assistants, car wash attendants, room attendants, ward hostesses and domestic workers will all benefit from this programme.

Entry Requirements

- Competency in Communication (English) at ABET Level 2.
- Competency In Numeracy at ABET Level 2.

Workplace Requirements

- Access to appropriate workplace environments.
- Active support by a mentor or supervisor.
- Access to a PC, software and the internet.

Health, Safety & Hygiene GETC: Hygiene & Cleaning

SERVICES SETA Certification

| SAQA ID: | 57937 |
|------------|-------|
| NQF Level: | 1 |
| Credits: | 144 |

Course Delivery & Assessment

We use in-classroom and in-workplace practical training, workplace observation and on-the-job coaching and mentoring to embed skills.

You will need to:

- Attend all lectures and sessions and complete practical workplace experiential learning.
- Demonstrate theoretical and practical understanding of programme content.
- Participate in and contribute in group activities.
- Compile and submit a Portfolio of Evidence (PoE).

To receive the GETC: Hygiene and Cleaning, Level 1, you will need to compile, submit and be found competent by constituent Assessors, Moderators and Verifiers on a Portfolio of Evidence (PoE).

Learning Outcomes

By the end of the qualification, you will be able to:

- Recognise the importance of a healthy lifestyle by accepting own responsibility for life skills and wellness, including HIV/AIDS awareness.
- Demonstrate understanding of applying cleaning principles according to international and world class standards and best practice.
- Clean generalised areas using cleaning principles according to international and world class standards and best practice.
- Clean ablution areas using cleaning principles according to international and world class standards and best practice.
- Clean floors using cleaning principles according to international and world class standards and best practice.
- Demonstrate knowledge of and apply environmental awareness during the cleaning process.



Course Content

GETC: Hygiene & Cleaning Accreditation Body: SERVICES SETA

NQF Level: 1

SAQA ID: 57937 | Learning Programme ID: NA | Credits : 120

Core Modules

- Clean above the floor surfaces
- Clean toilets and bathrooms
- Manage personal finances
- Practice good health and grooming habits
- Provide good customer service in a cleaning services environment
- Sweep floors
- Use chemicals in the cleaning services environment
- Vacuum dry surfaces
- Participate effectively in a team or group

Fundamental Modules

- Analyse cultural products and processes as representations of shape, space and time
- Critically analyse how mathematics is used in social, political and economic relations
- Demonstrate an understanding of and use the numbering system
- Describe and represent objects and the environment in terms of shape, space, time
- Engage in a range of speaking and listening interactions for a variety of purposes
- Explore and use a variety of strategies to learn
- Read and respond to a range of text types
- Use maps to access and communicate information concerning routes, location and direction
- Work with numbers in various contexts
- Write for a variety of different purposes

Elective Modules (Pathway 1)

- Clean floors using a single disc machine •
- Clean kitchens and windows
- Demonstrate an understanding of factors that contribute towards healthy living
- Demonstrate an understanding of sexuality and sexually transmitted infections including HIV/AIDS
- Portray a professional image within a cleaning team •
- Identify and process waste
- Monitor compliance to safety, health and environmental requirements in a workplace

Elective Modules (Pathway 2)

- Clean floors using a single disc machine
- Clean kitchens and windows
- Demonstrate an understanding of factors that contribute towards healthy living
- Demonstrate an understanding of sexuality and sexually transmitted infections including HIV/AIDS





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