



THE  
LEARNING  
DEVELOPMENT  
GROUP

## Introduction

This intensive short course will give you the knowledge and skills needed to analyse and model existing business processes for improving operational efficiency, finding new IT-based solutions and for overseeing organisational change.

It is aimed at developing your thinking skills for effective process modelling.

**The short course is delivered on request for minimum group sizes.**

## Target Audience

The course is aimed at any individual who manages or is part of a team responsible for achieving organisational improvements.

It is highly relevant for Business Process Modellers, Process Managers, Process Analysts, Business Analysts, Enterprise Architects, IT and Management Consultants and Project Managers.

## Entry Requirements

There are no specific or strict entry requirements, but we recommend that you have practical work experience in a range of different business processes and in implementing organisational change.

## Workplace Requirements

Ideally you need to be able to apply and practise the skills learnt on the course to your own job, to derive the most value.

## Business Analysis

# Business Process Modelling Fundamentals

### BPML - FTI Certification

SAQA ID: NA

NQF Level: NA

Credits: NA

## Course Delivery & Assessment

We use in-classroom, virtual classroom and blended interactive facilitated training to embed skills.

The course uses the Business Process Modelling Notation (BPMN) standard.

To gain an FTI Certificate of Attendance, you will need to:

- Attend all scheduled sessions.
- Actively participate in activities and discussions.
- Learn by experiencing and completing practical exercises.

## Learning Outcomes

By the end of the course, you will have a solid understanding of business process modelling, frameworks, standards, notations and methodologies.

You will be able to:

- Establish the strategic and organisational bases for Business Process Modelling
- Understand how Business Process Modelling relates to Business Process Management and Enterprise Architecture
- Identify, scope, analyse and document Business Processes
- Develop process models from enterprise-level to operational level
- Integrate Business Process Models to other organisational designs, including organisation models, business rules, and information artefacts.



## Course Content

### Business Process Modelling Fundamentals Short Course

Accreditation Body: NA

SAQA ID: NA | Learning Programme ID: BPML  
NQF Level: NA | Credits : NA

#### The Business Process Modelling Landscape

- Terminology and concepts: Business Process Management, analysis and modelling
- The business process view as the key to understanding business
- History and background of business process management
- Analysis and modelling (standards, roadmaps, frameworks and approaches)
- Business process modelling in the software lifecycle
- BPMN as an emerging standard and its mapping to other methods and standards (e.g. ARIS, UML, IDEF).

#### The Strategic Context for BPM

- The organisational and enterprise context of business processes
- Extracting value from business process modelling
- Process stakeholders, roles and responsibilities
- Organisational architectures to support process initiatives (Linking BPM to Strategy) and the role of process in enterprise architecture.

#### Modelling Business Activity

- Core business process modelling notation (Activities, events, flows, gateways, swim lanes, pools and lanes)
- Data gathering for process modelling: Setting context and objectives, framing and scoping the context of process model.
- Identifying business events.
- Process levels and diagrams and modelling current (as-is) business processes.



info@ldgroup.co.za



+27 086 022 7337



www.ldgroup.co.za

### Our Accredited Organisations



FACULTY  
TRAINING  
INSTITUTE



Siyangqoba



Siyaya  
SKILLS INSTITUTE



PROSERV  
SOUTH AFRICA



MBAT  
DEVELOP - EMPOWER - GROW

