



THE
LEARNING
DEVELOPMENT
GROUP

Introduction

The Further Education and Training Certificate: Freight Forwarding and Customs Compliance, level 4, is an occupational qualification for individuals entering or already working in the freight forwarding and customs compliance environment.

The programme develops theoretical and practical application-based knowledge and skills to offer world class client service in the international logistics and supply chain management sector. It covers trade systems, policies, procedures and legislation, administering import and export transactions, insurance and communication and numeracy fundamentals.

The qualification offers career entry and learning progression for those wanting to work in freight forwarding and customs and allied transport and logistics industries. It can be used to gain entry into qualifications at an NQF level 5.

Target Audience

The qualification is aimed at individuals entering the industry or already working in freight forwarding and customs, transport, supply chain management, logistics and cargo and freight distribution, on a national and international level.

It is ideal for those wanting to grow into management positions within the industry.

Entry Requirements

- Competency in Communication (English) at NQF Level 3.
- Competency in Mathematical Literacy at NQF Level 3.

Workplace Requirements

- Access to appropriate workplace environments in the transport sector.
- Access to clients.
- Active support by a mentor or supervisor.
- Access to a PC, software and the internet.

Transport & Logistics

FETC: Freight Forwarding & Customs Compliance

TETA Certification

SAQA ID: 59298

NQF Level: 4

Credits: 135

Course Delivery & Assessment

We use in-classroom and in-workplace practical training, observation and on-the-job coaching and mentoring to embed skills.

You will need to:

- Attend all lectures and sessions and complete practical workplace experiential learning.
- Demonstrate theoretical and practical understanding of programme content.
- Participate in and contribute in group activities.
- Compile and submit a Portfolio of Evidence (PoE).

To receive the FETC: Freight Forwarding and Customs Compliance NQF level 4, you will need to compile, submit and be found competent by constituent Assessors, Moderators and Verifiers on a Portfolio of Evidence (PoE).

Learning Outcomes

By the end of the qualification, you will be able to:

- Communicate verbally and in writing using a variety of formats.
- Use the basics of mathematics.
- Supervise a freight forwarding and customs compliance function.
- Solve operational problems within the freight forwarding and customs compliance environment.
- Carry out freight forwarding operations in customs compliance with client requirements and legislation.





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Course Content

FETC: Freight Forwarding and Customs Compliance Accreditation Body: TETA

SAQA ID: 59298 | Learning Programme ID: NA
NQF Level: 4 | Credits : 135

Core Modules

- Apply international trade systems, policies and procedures
- Demonstrate an understanding of the basics of local and international trade
- Demonstrate the basic legal principles applied to shipping
- Identify responsibilities of a team leader in ensuring that organisational standards are met
- Interpret basic financial statements
- Perform the processes and procedures for administering import transactions
- Perform the processes and procedures for administering export transactions
- Resolve customer service problems

Fundamental Modules

- Accommodate audience and context in spoken communication
- Interpret and use information from written texts
- Use language and communication in occupational learning
- Write for a range of communication contexts
- Engage in sustained spoken communication and evaluate spoken texts
- Read, analyse and respond to a variety of written texts
- Write and speak for a wide range of contexts
- Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems
- Represent, analyse and calculate shape and motion in 2 and 3-dimensional space in different contexts
- Use mathematics to investigate and monitor the financial aspects of personal, business, national and international issues

Elective Modules

- Arrange and administer insurance of goods in transit
- Certify certificates of origin and other commercial documents
- Analyse and solve complex customs tariff classification problems
- Accredite customs clearing clients

Our Accredited Organisations



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