



THE
LEARNING
DEVELOPMENT
GROUP

Introduction

The Skills Programme, Basic Cleaning Principles, at an NQF level 1, is aimed at individuals working in hygiene and cleaning services as cleaners.

It covers the theory and practise of cleaning and using chemicals to clean. It is a comprehensive course that covers the reasons for cleaning and the benefits of being in a clean environment, the components of cleaning and the principles of planning and preparing for a cleaning task and cleaning.

Individuals will have to demonstrate that they can clean a range of surfaces using cleaning chemicals, how different chemicals clean different types of dirt and the importance of handing and storing chemical correctly and safely.

Target Audience

This course is suitable for individuals working in or wishing to work as cleaners in the cleaning services industry.

Entry Requirements

- Communication at ABET level 3.

Additional Requirements

- You will need access to appropriate workplace activities.
- Active support and mentorship by your manager.
- Access to a PC, software and the internet.

Health, Safety & Hygiene

Basic Cleaning Principles

SERVICES SETA Statement of Results

SP ID: SP SIY050-1/19

NQF Level: 1

Credits: 23

Course Delivery & Assessment

We use in-classroom, virtual classroom and blended interactive, facilitated training, group discussions and practical exercises to embed skills.

You will need to:

- Attend all scheduled sessions.
- Demonstrate theoretical and practical understanding of course content.
- Complete and present practical assignments.
- Participate in experiential learning, group activities and discussions.
- Compile and submit a Portfolio of Evidence (PoE).

To receive your Statement of Results: Basic Cleaning Principles, you will need to compile, submit and be found competent on a Portfolio of Evidence (PoE).

Learning Outcomes

By the end of the Skills Programme, you will be able to:

- Describe the purpose of organisations operating in the cleaning services industry.
- Describe the essential components required for any cleaning task in a cleaning services environment.
- Understand the principles of planning and preparing for a cleaning task.
- Understand the principles of cleaning and performing end-of-task procedures after cleaning.
- Demonstrate an understanding of the action of cleaning chemicals during a cleaning process.
- Demonstrate an understanding of the use of cleaning chemicals on a range of surface types and how cleaning chemicals remove different types of dirt.
- Demonstrate an understanding of the correct handling and storage of cleaning chemicals.





Course Content

SP: Basic Cleaning Principles
Accreditation Body: SERVICES SETA

| SETA Skills Programme ID: SP SIY050-1/19

| NQF Level: 1 | Credits: 23

Unit Standard 243204: Understand Basic Cleaning Principles

- Describe the purpose of organisations operating in the cleaning services industry
- Describe the essential components required for any cleaning task in a cleaning services environment
- Understand the principles of planning and preparing for a cleaning task
- Understand the principles of cleaning
- Understand the principles of performing end of task procedures after cleaning

Unit Standard 243203: Use Chemicals In The Cleaning Services Environment

- Demonstrate an understanding of the action of cleaning chemicals during a cleaning process
- Demonstrate an understanding of the use of cleaning chemicals on a range of surface types
- Demonstrate an understanding of how cleaning chemicals remove the different types of dirt
- Demonstrate an understanding of the correct handling of cleaning chemicals



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