



THE  
LEARNING  
DEVELOPMENT  
GROUP

## Introduction

This practical occupational short programme is unit standard based and aimed at individuals cleaning domestic, commercial, industrial and institutional bathrooms and toilets.

There is a strong emphasis on following health, safety and hygiene cleaning regulations and procedures and the importance of effective sanitisation, for users of the facilities being cleaned.

The programme covers planning for, cleaning and end-of-task procedures for cleaning bathrooms and toilets, cleaning techniques, different cleaning products for different surfaces, hygiene practices, cleaning equipment, using and storing cleaning materials, identifying and reporting problems and waste disposal.

## Target Audience

This course is suitable for individuals cleaning toilets and bathrooms in residential, commercial, industrial or institutional environments. It is aimed at experienced and new entrants to the job role and those supervising cleaning procedures.

## Entry Requirements

- Competence in Communication at ABET level 3.

## Additional Requirements

- You will need access to appropriate workplace activities.
- Active support and mentorship by your manager.
- Access to a PC, software and the internet for any online learning.

Health, Safety & Hygiene

# Clean Toilets & Bathrooms

SERVICES SETA Statement of Results

US ID: 243206

NQF Level: 1

Credits: 6

## Course Delivery & Assessment

We use in-classroom, virtual classroom and blended interactive, facilitated training, group discussions and practical exercises to embed skills.

You will need to:

- Attend all scheduled sessions.
- Demonstrate theoretical and practical understanding of course content.
- Complete and present practical assignments.
- Participate in experiential learning, group activities and discussions.
- Compile and submit a Portfolio of Evidence (PoE).

To receive your Statement of Results, Clean Toilets and Bathrooms, you will need to compile, submit and be found competent on a Portfolio of Evidence (PoE).

## Learning Outcomes

By the end of the course, you will be able to:

- Plan and prepare for cleaning toilets and bathrooms.
- Follow worksite cleaning procedures and general safety regulations.
- Use personal protective equipment.
- Identify different surfaces and use the correct equipment, consumables and chemicals.
- Clean toilets.
- Follow procedures to report toilet and bathroom problems and damages.
- Clean bathrooms.
- Dispose of waste.
- Perform end of task procedures after cleaning toilets and bathrooms.





## Course Content

### Clean Toilets and Bathrooms

Accreditation Body: **SERVICES SETA**

SAQA ID: 243206 | Learning Programme ID: NA  
NQF Level: 1 | Credits : 6

#### Module 1: Plan and Prepare for Cleaning Toilets and Bathrooms

- Use personal protective equipment in accordance with worksite procedures
- Explain the reasons for using personal protective equipment, in terms of General Safety Regulations
- Identify toilets and bathrooms to be cleaned, in accordance with the scope of work, access and cleaning specification
- Identify surfaces to be cleaned in terms of scope of work and cleaning specifications
- Identify the correct cleaning process for each surface in the toilet and bathroom and explain reasons for the choice of cleaning process, in accordance with worksite procedures and basic cleaning principles
- Select the correct equipment, consumables and chemicals to clean each surface in the toilet and bathroom and explain the reasons for the selection, in accordance with worksite procedures
- Use a knock and enter procedure when cleaning toilets and bathrooms and explain the reasons for following this entry procedure, in accordance with the worksite procedure and common courtesy

#### Module 2: Clean Toilets

- Toilets are checked and damage or plumbing problems are reported in accordance with the worksite procedure, and the reasons for doing so are explained in terms of basic cleaning principles.
- Check the toilet for waste and flush to ensure the drain flows freely
- Explain the reason why a toilet must be flushed and free of waste in accordance with worksite procedures before cleaning in terms of basic cleaning principles
- Pre-treat removable marks and dirt with cleaning chemicals in accordance with worksite procedures and explain the reasons for doing so in terms of basic cleaning principles
- Clean the toilet in accordance with worksite procedures and basic cleaning principles
- Replenish toilet consumables in accordance with worksite procedures

#### Module 3: Clean Bathrooms

- Check the bathroom and report any damage or plumbing problems in accordance with worksite procedures and explain the reasons for doing so in terms of basic cleaning principles
- Clean the bathroom in accordance with the worksite procedure and basic cleaning principles
- Explain the removal of body fat and lime scale build-up in terms of chemical action principles
- Replenish bathroom consumables in accordance with worksite procedures

#### Module 4: Perform End of Task Procedures After Cleaning Toilets and Bathrooms

- Check all cleaned toilet and bathroom surfaces and explain the reasons for doing so in accordance with worksite procedures and basic cleaning principles
- Dispose of waste generated during the cleaning of toilets and bathrooms in accordance with worksite procedures and environmental principles
- Remove all equipment, consumables and chemicals used for cleaning toilets and bathrooms and store in accordance with worksite procedures
- Report problems identified during the cleaning of toilets and bathrooms in accordance with worksite procedures



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## Our Accredited Organisations



FACULTY  
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DEVELOP - EMPOWER - GROW

